

General Purchasing Conditions for Calici di Stelle 2020

- The ticket can **only be purchased in advance by and no later than midnight on 07/08/2020** while seats are available.
- The ticket can be purchased in advance:
 - **online** at visit.donnafugata.it,
 - by calling the telephone number **0923 724245** with payment by bank transfer IBAN IT30 C 01005 25900 0000000106 to Tenuta di Donnafugata srl, specifying in the reason for payment "Calici di Stelle 2020".
- The purchase of the ticket is deemed to be **confirmed** only after **written communication** (by e-mail) by Donnafugata.
- All prices are **VAT included**; for pre-sale purchases, the amounts paid in advance are to be considered as security.
- Participation in the event is permitted to people **from 14 years of age**; the consumption of the wines during the wine-food tasting is permitted to people from 18 years of age, as it is not possible to serve alcohol to people under 18 years of age.
- Any food allergies or intolerances must be communicated in the notes field at the time of purchase;

General conditions of modification or cancellation of participation in the event Calici di Stelle 2020:

- **Changes to the number of participants** must be communicated **no later than midnight on 04/08/2020**, providing **name, surname and booking code**:
 - **in case of decrease** in the number of participants, if communicated within the above mentioned deadline, the corresponding amount will be credited directly through the same means of payment used to purchase the ticket, otherwise Donnafugata will retain the amount due;
 - **in case of increase** in the number of participants, the change must be confirmed by Donnafugata.
- Any **cancellation of participation** must be communicated in **writing** (by e-mail).
- **Cancellation of participation in the event** must be received **no later than midnight on 04/08/2020** providing **name, surname and booking code**. If communicated within the above mentioned deadline, the corresponding amount will be directly credited through the same means of payment used to purchase the ticket, otherwise Donnafugata will retain the total amount.
- Donnafugata **reserves the right to change the location of the event** or to cancel the event, at any time, due to force majeure and/or impossibility or excessive onerousness that may occur (including cases, by way of example and without limitation, of meteorological events that make it impossible or excessively onerous to organize the event, impediments caused by the Covid-19 emergency, etc.).

Participants are guaranteed a full refund of the ticket, using the same means of payment used for the purchase, whether the event is cancelled or the change of location does not allow the purchaser to take part in Goblets of Stars 2020.

Covid-19 Anti-contagion Safety Regulations to be followed during Calici di Stelle 2020

- It is possible to access Donnafugata's internal and external areas if you are aware that you do not have flu symptoms, a temperature above 37.5°C or other symptoms of respiratory infection (in compliance with the provisions of the Authority that require you to inform your family doctor and the Health Authority, staying at home).
- It is possible to access Donnafugata's internal and external areas if in the 15 days prior to the visit you have not shown flu symptoms, have not come into contact with subjects who tested positive for Covid-19, and do not come from areas at risk according to WHO indications.
- Access to Donnafugata's internal and external areas will be allowed only if you are wearing the appropriate mask, to be worn correctly for the entire duration of the event, except when you are seated at your own table for wine-food tasting. In case you do not have them, we will provide you with disposable masks with adequate safety features.
- At the entrance and during the itinerary, suitable hand sanitizers will be provided.
- You will be asked to follow the Donnafugata staff's instructions and to maintain, at all times during the event, a minimum distance of at least 1 meter from the other participants.
- Access to the event is guaranteed only after pre-sale purchase and the wine-food tasting will take place with individual and well spaced seating.
- Finally, we remind you that, during the whole event, there will be periodic sanitization of the premises, rooms and seats.

General rules of conduct for visitors:

- Access to the event is permitted in accordance with anti-Covid regulations¹⁹
- Visits to the vineyard and movements around the estate are allowed only if they are accompanied by Donnafugata staff.
- All visitors are requested to **follow the instructions** of their accompanying staff at all times.
- **In case of emergency** (fire, natural disaster) stay calm, do not leave your accompanying person and follow the instructions given by your guide.