

General Conditions of Purchase at Calici di Stelle 2021

- **Access to the Calici di Stelle 2021 evening is allowed only to people in possession of the Covid-19 Green Certificate (Green Pass) which must be shown along with an identity document at the the check-in desk, located at the entrance of Donnafugata Estate.**
- Tickets can only be purchased **in advance online**, subject to availability, on the [visit.donnafugata.it](https://www.visit.donnafugata.it) website **no later than midnight on August 7, 2021**
- The purchase of the ticket is to be considered **confirmed** only after **written communication** (by e-mail) from Donnafugata
- All prices are **inclusive of VAT**; for pre-sale purchases, the sums paid in advance are to be considered as a guarantee.
- Participation in the event is allowed for **people over 14 years of age**; the consumption of wines during the food and wine tasting event is allowed to adults, as **it is not possible to serve alcohol to minors under 18 years of age.**
- Any food allergies or intolerances must be communicated in the “notes” field at the time of purchase

General conditions for modification or cancellation of participation in the Calici di Stelle 2021 event:

- **Changes** in the number of participants must be communicated **no later than midnight on August 5th, 2021**, providing name, surname and booking code:
 - **in the event of a decrease in the number of participants**, if communicated within the aforementioned deadline, the corresponding amount will be re-credited directly through the same payment method used for the purchase of the ticket, otherwise Donnafugata will retain the amount due;
 - **in the event of an increase in the number of participants**, the change must be confirmed by Donnafugata
- Any **cancellation of participation** must be communicated in writing (by e-mail).
- **Cancellation of participation in the event must be received no later than midnight on August 5th, 2021**, providing name, surname and booking code. If communicated within the aforementioned deadline, the corresponding amount will be re-credited directly through the same payment method used for the purchase of the ticket, otherwise Donnafugata will retain the total amount.
- Donnafugata **reserves the right to change the location of the event or to cancel the event**, at any time, due to force majeure and/or impossibility (including cases, by way of example and not limited to, of meteorological events that make it impossible to organize the event, impediments caused by the Covid-19 emergency, etc.). Participants are guaranteed a full refund of the ticket, via the same means of payment used for the purchase, whether the event is canceled or the location change does not allow the buyer to take part in Calici di Stelle 2021.

General Covid-19 Anti-Contagion Safety Regulations to be followed during Calici di Stelle 2021

- **Access** to the Calici di Stelle 2021 evening is **allowed only to people in possession of a valid Covid-19 Green Certificate (Green Pass) which must be shown along with an identity document at the check-in desk**, located at the entrance of Donnafugata Estate. In the event the guests are unable to show such documents, Donnafugata will be obliged to prevent access to the Estate for tasting and the ticket price will not be refunded.
- You can enter Donnafugata's internal and external areas if you are aware that you do not have flu symptoms, temperature over 37.5°C or other symptoms of respiratory infection (in compliance with the provisions of the Authority that require you to inform your family doctor and the Health Authority, staying at home).
- You can access Donnafugata's internal and external environments if in the 15 days prior to the visit you have not shown flu symptoms, have not come into contact with subjects who tested positive for COVID-19, and do not come from areas at risk according to WHO indications.
- Access to Donnafugata's interiors and exteriors will only be permitted if equipped with a special mask, to be worn correctly for the duration of the event, except when seated at your own table for food and wine tasting. In case you do not have one, we will provide you with disposable masks equipped with adequate safety features.
- At the entrance and along the route of the tour, suitable hand sanitizing means will be made available.
- You will be asked to follow the instructions of the Donnafugata staff and to maintain, at all times during the event, a minimum distance of at least 1 meter from the other participants.
- Access to the event is guaranteed only upon advance purchase, and the food and wine tasting will take place in single, spaced-out seating.

Finally, please note that, throughout the event, periodic sanitation of the premises, rooms and seats is provided.

General rules of conduct for visitors:

- Admission to the event is allowed in accordance with anti-Covid19 regulations
- Visits to the vineyard and moving around the estate are permitted only if accompanied by Donnafugata staff
- All visitors are asked to always follow the instructions of their guides.
- In case of emergency (fire, natural disaster) keep calm, do not leave your guide, follow the instructions provided by the guide.